



GROOM!

We are the bark of the town!

Dog Concierge Right to Enter Agreement

GROOM's Policy for holding dogs 30 mins after they are finished with their grooming appointment is consider as boarding. WE DO NOT BOARD DOGS.

GROOM! Offers the convenience of a dog concierge service to assist our clients with the maintenance of grooming for their dogs. We offer three types of scheduling services to make your work/life balance as stress free for you and your dog.

1. Dogs may be dropped off by car, or by walking to our location 8040 Georgia Avenue Suite 100, Silver Spring MD 20910. A drop off Concierge stand is located off Blair Mill Road/Georgia Avenue. You must schedule a drop off time prior to appointment. There is no charge for this service. Pick up by car Concierge stand is located off of Blair Mill Way.
2. Our Dog Concierge service to pick up or drop off at your home within the 20910 designated area is \$ 20.00 per trip. A trip is considered one way. Must be scheduled at the time of appointment.
3. You may drop off by car at Dog Concierge stand and reserve a Dog Concierge to drop your dog off at your home. Or drop off in person, and request a Dog Concierge drop off when dog is finished with appointment.

Our mission at GROOM! is to provide a convenient, loving, memorable grooming experience for dog and owner. A right to enter agreement is required to be completed by owner prior to concierge service. Please complete entirety and this document will be kept in your client file. If you ever should need to change any information, please mention to our team at time of scheduling appointments. Scheduling is also available on our website under the Appointment Booking TAB.

Dog's Name _____ Owner _____

Address _____ Apartment Building _____

Cell # _____ Work # _____

Emergency Contact

Please confirm if they have a copy of your house key. They should be able to make a decision about care of your dog or home if we cannot reach you in case of an emergency.

Name _____ Relation _____

Cell # _____ Key / ACCESS YES OR NO

Should you be expecting anyone at your home or in your home during your absence? YES OR NO If yes who? _____

Home Security- FOB _____ Deadbolt _____ Door Handle _____ Both _____

Doorman YES / NO Key or Code System _____

Special Instructions _____

Please tell us where you will keep the following items:

Leash _____

Collar/Harness _____

Crate _____

Treats _____

Pet Waste disposal _____

Dog Profile

Breed _____ Age _____ Male/Female

City License Number _____

Spayed / Neutered: Yes No

Microchipped _____

Food Allergies _____

Major Medical conditions _____

Dog shows signs of aggression towards the following:

Other animals yes no Growls yes no

People yes no lunges yes no

Any special limited or impaired sensory functions yes no

Restricted movement or exercising by Vet yes no

Any behavioral concerns or issues (resource guarding behaviors, storm phobias, noise phobias, separation anxiety, etc.) _____

****If your dog is reactive or aggressive towards other dogs or unfamiliar people than a behavior evaluation/assessment might be necessary before agreement can be honored. ****

Veterinary Information

Name of Hospital _____

Preferred Doctor _____

Address _____

Phone _____

Dog Training:

Your dog obeys basic commands such as:

Stay yes no

Sit yes no

Heel yes no

Come yes no

No yes no

Any special commands used other than above _____

Agreement to the following please initial each line item

_____ I am the owner of the dog.

_____ GROOM! is authorized to walk your dog as outlined in this contract.

_____ Payment is required up front prior to grooming appointment. Credit cards, Visa, Mastercard, Amex and Discovery. Cash is also accepted at the location only. Personal Checks are not accepted. Dog Concierge tips may be accepted by cash or credit card.

_____ Owner understands this agreement is for walking only and will not include training.

_____ All dogs are required to be fully vaccinated and be licensed by their city, records must be up to date prior to service.

_____ The owner is responsible for any cost/payments due to bites. If a bite occurs, GROOM! SALON INC. DOG CONCIERGES is responsible for reporting it.

_____ GROOM! is authorized to seek any medical care if deemed necessary with releasee from all liabilities related to transportation, treatment and expenses, and is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Owner agrees to reimburse GROOM! SALON INC. for any expenses incurred attending to this need.

_____ In the event of personal emergencies or illnesses of Dog Concierge, GROOM! SALON INC. will notify owner as promptly as possible and fees for missed walk will be reimbursed.

_____ In the best interest of both your dog and GROOM! DOG CONCIERGE TEAM, walks will not be occurring if the temperature is below 25F or above 95F or extremely high winds or heavy rain in the event of inclement weather.

_____ Cancellation Policy-A minimum of 24 hours cancellation notice is required. Cancellations with less than 24 hour notice may be charged at full rate. If owner wishes not to continue to use the service, we ask owner to make these request in writing.

_____ For liability reasons, your dog will never be let off leash for any reason other than emergency and actual grooming appointment.

Release of Liability

I do hereby waive and release GROOM! SALON INC. from any and all liabilities of any nature for the actions of myself, my dog, or any other person who accompanies me, or holds a key to my home; except those arising from negligence or willful misconduct on the part of GROOM! SALON INC. DOG CONCIERGE. GROOM! SALON INC. agrees to provide all services in kind, humane, reliable and trustworthy manner. Owner agrees to notify GROOM! SALON INC. of any concerns within 24 hours of their return. In case of an emergency, inclement weather or a natural disaster I authorize GROOM! SALON INC. to use their reasonable judgment for the protection and wellbeing of my dog.

I understand GROOM! SALON INC. can terminate this contract/agreement if my dog becomes a threat to the safety or health of GROOM! SALON INC. community or Dog Concierge due to aggressive behaviors or tendencies. I acknowledge I am responsible for medical expenses and damages resulting from an injury to GROOM! SALON INC. team, or other person or animal caused by my pet(s). GROOM! SALON INC. reserve the right to refuse service to any client, at any time, for any reason.

I attest that all of the above information is true to the best of my knowledge. If anything changes from what is listed, I will inform GROOM! SALON INC. before next service is scheduled. This signed document gives GROOM! SALON INC. to enter the above listed address as agreed scheduled time to perform the necessary dog concierge service. I authorized this contract to be valid approval for services so as to permit GROOM! SALON INC. to enter my home without additional signed contracts or written authorizations.

Acknowledged and agreed to by:

Owner _____ date _____

Print Owner Name: _____

Recorded and entered to customer filed by: _____